



**Action Taken Report
on
Student' Feedback on Teachers and College
Facility
Session 2018-19**



Prepared by

IQAC

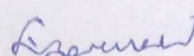
Nanda Nath Saikia College, Titabar

Action Taken Report **Student' Feedback on Teachers and College Facility** **Session 2018-19**

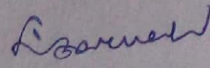
Nanda Nath Saikia College is a leading college affiliated to the Dibrugarh University, Assam. Established in 1959, the college is one of the premier institutions of the region. Imparting quality education and creating human resources are the foci of the institution. In this regard, feedback is considered as an important part of teaching and learning. The collection and analysis of feedback from different stakeholders helps to evaluate the role of the institution in imparting education. With this holistic aim, the college has developed a feedback system where different stakeholders such as Students, Teachers, and Alumni participate. To improve the quality of teaching and learning environment and overall infrastructures of the institution, student's feedback of 2018-19 has been collected and analyzed. All total 719 students provide feedback on 44 teachers of the 13 Departments. The collection and analysis process of the student's feedback was completed in September, 2019. It was placed in the IQAC meeting held on 20/09/2019 where it was reviewed and it was submitted to the Principal. The result of Feedback is analysed by Feedback Committee and relevant suggestions are provided to the administration for taking necessary action. Later, a meeting was called upon on 26/09/2019 by the Principal regarding the report of the feedback committee with the HoDs of all departments and the academic vice principals of the both streams.

The student's feedback was collected and analysed in scientific manner. To improve the quality of teaching and learning environment and overall infrastructure of the institution, student feedback format is prepared. Section A of the feedback format emphasizes on the planning and preparation, teacher's professionalism, punctuality, use of ICT and innovative methods etc. On the other hand, Section B comprises of the question regarding the syllabus and the college facility. The feedback responses are based on five-point rating scale and it has been taken through offline mode.

The principal of the college responded to the suggestion given by the feedback committee on the feedback report of 2018-19 and declared the action plan. During the following days some concrete steps were taken by the authority to strengthen the teaching learning atmosphere of the college. Those activities are briefly mentioned in the following manner.


Principal
N.N.Saikia College
Titabar

1. The feedback committee found that 90.40% students of the college regarded use of ICT tools such as LCD/Multimedia etc. while teaching in the institution is very good and good. To encourage use of ICT tools, the principal declared his commitment for the increase of digital classroom in the college and to make sure that these facilities are best utilized in teaching -learning.
2. The feedback committee found 3.62% students opined that some teachers were unable to complete the syllabus in time as they were rated very poor or poor on that metric. The principal advised those teachers to conduct a single paper in a semester and to use blended mode of teaching.
3. According to 91.24% students, almost all the teachers of the college used innovative teaching methods while teaching. In this respect the role of holding up of academic discussion is always immense. To aware the teachers about the upcoming challenges in the higher education field a talk programme on the topic Draft of National Education Policy was organised on 1st October, 2019, where an eminent educationist Dr. Dinesh Baishya, B. Boruah college, Guwahati delivered an informative an insightful lecture.
4. The feedback committee found that the scale of opinion (very good & good) of student's feedback for the Library facility is 95.83 %. The feedback committee found the scale of opinion of teacher's feedback regarding the sufficient numbers of prescribed books are available in the library is 86.36%. To aware the students and faculty members, a webinar on exploring on the use of online e-resources and issues related with plagiarism One-day workshop on Copyright and Plagiarism was held on 30/11/2019. Moreover, the stock of books in the central library added 854 books during the period July, 2019 to March, 2020.
5. The feedback committee found 14.54% students of the college regarded the facility of Health care in the institution is very poor and poor. To increase the health care centre was equipped with necessary first aid box with some common medicine. A wheel chair was also added in the health care facilities.
6. It is found that the scale of opinion student's feedback about computers & internet facilities of the college is 83.59% for the year 2018-2019. Along with the computer and internet facilities, the use of projectors can improve the teaching learning experience of the students. In this regards, the authority spent an amount of Rs. 56,250/- on 13/08/2019


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for purchasing projectors which were installed in the digital rooms. An amount of Rs. 69,840 was also spent for buying computer and other accessories on 18/03/2020.

7. The feedback committee found that 28.76 % students of the college regarded the facility of canteen in the institution is very poor and poor. To provide better canteen facility, the practice of serving healthy and hygienic food to the students is continued. The price of the food was also kept nominal so that students can easily afford the available food items.
8. It is found that the scale of opinion student's feedback about toilet facilities of the college is 52.02% for the year 2018-2019. It was accepted that the health and hygiene of the girl students are connected with the availability of toilet facilities. Keeping this fact in mind, the authority spent an amount of Rs. 61,416/- on 28/08/2019 for purchasing two incinerators for disposing sanitary pads. One was installed at the girl's hostel and another was installed at girl's common room.
9. The feedback committee found that 49.37% students of the college regarded the drinking water facilities of the institution is very good and good. Providing arsenic free water to the students is always a challenge for the institution as the ground water of the region is not arsenic free. To provide better drinking water facility, an arsenic free plant was already established in the college and water stocks in the form of dispenser with small water bottles of 20 litres capacity were installed in various places in the institution.
10. It is found that the scale of opinion of Teacher's feedback about infrastructural facilities, such as teachers room/ crèche. Class room, reading room and toilet facilities of the college is 72.73% for the year 2018-2019, so that some chairs and tables and steel almiras were purchased. The authority spent an amount of Rs.12, 736/- and Rs. 37,145/- on 10/09/2019 and 16/10/2019 respectively to provide infrastructural facilities.
11. The feedback committee found the average rating of the students on teachers is 92.39 % is very impressive. To provide better teaching learning experiences, IQAC of the college committed to provide assistance to the teachers and students of the institution.

Resubmit
26.9.19
(Dr. Litoal Baruah)
Principal
N.N.Saikia College
Titabar
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