



**Action Taken Report  
on  
Student' Feedback on Teachers and College  
Facility  
Session 2019-20**



**Prepared by  
IQAC  
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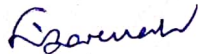
## **Action Taken Report Student' Feedback on Teachers and College Facility Session 2019-20**

Nanda Nath Saikia College is a leading college affiliated to the Dibrugarh University, Assam. Established in 1959, the college is one of the premier institutions of the region. Imparting quality education and creating human resources are the foci of the institution. In this regard, feedback is considered as an important part of teaching and learning. The collection and analysis of feedback from different stakeholders helps to evaluate the role of the institution in imparting education. With this holistic aim, the college has developed a feedback system where different stakeholders such as Students, Teachers, and Alumni participate. To improve the quality of teaching and learning environment and overall infrastructures of the institution, student's feedback of 2019-20 has been collected and analyzed. All total 724 students provide feedback on 41 teachers of the 13 Departments. The collection and analysis process of the student's feedback was completed in October, 2020. It was placed in the Feedback Committee meeting held on 11/11/2020 and it was reviewed and submitted to the Principal.

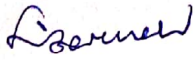
Later, a meeting was called upon on 12/11/2020 by the Principal regarding the report of the feedback committee with the HoDs of all departments and the academic vice principals of the both streams.

The student's feedback was collected and analysed in scientific manner. To improve the quality of teaching and learning environment and overall infrastructure of the institution, student feedback format is prepared. Section A of the feedback format emphasizes on the planning and preparation, teacher's professionalism, punctuality, use of ICT and innovative methods etc. On the other hand, Section B comprises of the question regarding the syllabus and the college facility. The feedback responses are based on five-point rating scale and it has been taken through offline mode.

The principal of the college responded to the suggestion given by the feedback committee on the feedback report of 2019-20 and declared the action plan. During the following days some concrete steps were taken by the authority to strengthen the teaching learning atmosphere of the college. Those activities are briefly mentioned in the following manner.

  
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1. The feedback committee found 4.28% students opined that some teachers did not use innovative teaching methods regularly as they were rated very poor or poor on that metric. The principal advised those teachers to adopt more innovative teaching method like blended mode of teaching, brain storm method, questioning methods etc. To make the students and teachers aware of the e-learning uses an awareness programme on E-learning and usage of E-Resources for the students was arranged on 18<sup>th</sup> June, 2021. Another one week National Worksop on Trends in Teaching Learning, Institution Building and Innovations at Higher Educational Institution was organised from 22<sup>nd</sup> June to 27<sup>th</sup> June, 2021 where eminent academicians from all over the country delivered their insightful thoughts on the topic.
2. According to 93.09% students, almost all the teachers of the college usually help students by providing study material, notes etc. It was also found that the stock of books in some departmental library is not adequate to meet the demands of the students. The principal of the college urged the faculty members to provide every possible study materials and notes. Due to the initiative of the principal, all total 1006 books were purchased during the period from September 2021 to August 2021. Some positive steps were taken to ensure that the college library has subscription of various e-resources such as journals, e-book, N-list journals, infliplibnet etc.
3. The feedback committee found 83.98% students of the college regarded the facility of computer and internet in the institution is very good and good. On the other hand, 90.47%. of the students who took part in the feedback process found the use ICT tools and multimedia in teaching by teachers is very good and good (scale of opinion). To encourage use of ICT tools, the principal declared his commitment for the increase of digital classroom in the college.
4. The feedback committee found the scale of opinion (very good and good) of student's feedback for the Library facility is 95.72%. A webinar on Awareness Program on Exploring and Use of online e-resources held on 7<sup>th</sup> August, 2021.
5. The feedback committee found 5.56 % students of the college regarded overall quality of teaching learning process in the institution as very poor and poor. To take initiatives the institution frequently conducts capacity building and skill enhancement courses such as soft skill development, language and communication skill etc. The feedback committee

  
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also expressed their concern about organising career counselling events frequently and make sure that students get benefits from such events. A national webinar on Positive Mental Health for the Career Ahead was organised on 7<sup>th</sup> July, 2020. A seminar on Personality Development and Career Options was organised on 11<sup>th</sup> February, 2021 by IQAC, N.N. Saikia College in collaboration with Kaziranga University. A state level Students Workshop on How to write a research paper and Research Project in Social Science was organised on 15<sup>th</sup> June, 2021. One-day workshop on Personality Development and Future Prospects was organised on 18<sup>th</sup> June, 2021 where eminent academician Dr. Pranjal Buragohain, Assistant Professor, Department of Education, Dibrugarh university attended the session as resource person.

6. The feedback committee found 4.62 % students of the college regarded the electricity facility in the institution is very poor and poor. To increase the electricity facility in the institution the authority took some concrete steps. To ensure uninterrupted power supply of the institution and promoting energy saving methods, the college authority spent an amount of Rs. 18,190 for installing a solar light in the college campus on 01/01/2021.
7. It is found that the scale of opinion (very good and good) student's feedback about sports facilities of the college is 75.97% for the year 2019-2020. According to 12.05% students of the college regarded sports facilities of the college is poor. To promote sports related activities and extra –curricular activities in the institution, the field was renovated with earth filling.
8. The feedback committee found that 24.59 % students of the college regarded the facility of canteen in the institution is poor. To provide better canteen facility, the sitting capacity was increased and clean and hygienic kitchen facility was established. The price of the food was also kept nominal so that students can easily afford.
9. It is found that the scale of opinion student's feedback about computers & internet facilities of the college is 83.98% for the year 2019-2020. In this regard, the authority spent an amount of Rs. 48,275/- on 09/04/2021 for purchasing computer accessories and repairing.
10. It was found that 27.07 % students of the college regarded the toilet facility as very poor and poor. Keeping this fact in mind the authority of the college gave more importance

  
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upon the regular cleaning of the toilets and ensured the running water in the toilets. Incinerator facility was installed in the girl's common room toilet.

11. It is found that the scale of opinion student's feedback about recreational/ Girls/ Boys common room facilities of the college is 51.10% for the year 2019-2020, so that some chairs were purchased. The authority spent an amount of Rs. 71,403/- on 17/08/2020.
12. The feedback committee found the average rating of the students on teachers is 92.13 % is very impressive. To provide better teaching learning experiences, IQAC of the college committed to provide assistance to the teachers and students of the institution.

*Liitool Baruah*  
12.11.20  
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