1.4.2. Feedback process of the Institution may be classified as follows:

Options: A. Feedback collected and analysed and action taken and feedback available on website.

Feedback is considered as an important part of teaching and learning. The collection and analysis of feedback from different stakeholders helps to evaluate the role of the institution in imparting education, with this holistic aim the college has developed a feedback system where different stakeholders such as Students, Teachers, and Alumni participate. The result of Feedback is analysed by Feedback Committee and relevant suggestion are provided to the administration for taking necessary action. To improve the quality of teaching and learning environment and overall infrastructure of the institution, student feedback format is prepared. Section A of the format emphasis on the planning and preparation, teacher's professionalism, student relation. Section B comprises of question regarding the course and college facilities. The feedback responses are based on five-point rating scale and it has been taken on online mode.

Summary of Statistics of Feedback Received

S.N.	Feedback Category	Total number of Stakeholder recorded feedback	Average Opinion of Answer in Percentage
1	Student Feedback	296	Section A: 95.87% Section B:54.30%
2	Teachers Feedback	40	71.73%
3	Alumni Feedback	29	79.92%

Tabular Analysis of Students' Feedback Response

Scale for opinion of stakeholder (Students, Teachers, Parents and Alumni)

A-100-80   B-79-60   C-59-40   D-Less than 40

Qu. No	Nature of Question	Opinions of Answer in Percentage					Scale of Opinion	% of Opinion
		Very Good	Good	Satisfactory	Poor	Very Poor		
		4	3	2	1	0		
1	Presents the class in an understandable manner	68.79%	28.92%	1.63%	0.24%	0.40%	Very Good& Good	97.71%
2	The teacher is available for consultations after class hours	61.68%	34.78%	2.77%	0.49%	0.24%	Very Good& Good	96.46%
3	Friendly& openness to studies	57.10%	39.46%	2.85%	0.32%	0.24%	Very Good& Good	96.56%

4	Helps student by providing study material, notes	57.84%	39.21%	2.36%	0.32%	0.08%	Very Good& Good	97.05%
5	Uses innovative teaching methods	59.47%	36.11%	3.51%	0.49%	0.24%	Very Good& Good	95.58%
6	Completes syllabus on time	62.66%	33.82%	2.45%	0.49%	0.40%	Very Good& Good	96.48%
7	Teachers covers topics out of syllabus on time	60.45%	35.04%	3.34%	0.57%	0.49%	Very Good& Good	95.49%
8	The teacher uses ICT tools such as LCD/Multimedia etc while teaching	54.08%	37.33%	6.29%	1.63%	0.57%	Very Good& Good	91.41%
9	The assignments and exams cover the materials presented in the course	64.78%	31.78%	2.53%	0.49%	0.24%	Very Good& Good	96.56%
10	The overall quality of teaching-learning process in your institute	60.21%	35.21%	2.85%	0.49%	0.16%	Very Good& Good	95.42%
	Average Rating							95.87%

SECTION-B: COLLEGE FACILITIES

Qu. No	Nature of Question	Opinion of Answer in Percentage					Scale of Opinion	% of Opinion
		Very Good	Good	Satisfactory	Poor	Very Poor		
		4	3	2	1	0		
1	Library facilities	94.00%	0.00%	5.00%	1.00%	0.00%	Very Good& Good	94.00%
2	Computer& Internet facilities	60.00%	0.00%	19.00%	17.00%	04.00%	Very Good& Good	60.00%
3	Sport facilities	45.00%	0.00%	28.00%	20.00%	06.00%	Very Good& Good	45.00%
4	Gymnasium facilities	25.00%	0.00%	27.00%	32.00%	16.00%	Very Good& Good	25.00%
5	Health Care facilities	50.00%	0.00%	20.00%	25.00%	05.00%	Very Good&	50.00%

6	Toilet facilities	45.00%	0.00%	31.00%	18.00%	07.00%	Very Good& Good	45.00%
7	Canteen facilities	43.00%	0.00%	33.00%	22.00%	02.00%	Very Good& Good	43.00%
8	Recreational/ Girls/ Boys common room facilities	46.00%	0.00%	33.00%	15.00%	06.00%	Very Good& Good	46.00%
9	Drinking water facilities	48.00%	0.00%	26.00%	21.00%	05.00%	Very Good& Good	48.00%
10	Electricity facilities	87.00%	0.00%	10.00%	02.00%	01.00%	Very Good& Good	87.00%
		Average rating						54.30%

Tabular Analysis of Teachers Feedback Response

Qus. No.	Nature of Question	Opinions of Answer in Percentage					Scale of Opinion	% of Opinion
		Very Good	Good	Satisfactory	Poor	Very Poor		
01	Syllabus is suitable to the course	40.00%	37.50%	20.00%	2.50%	0.00%	Very Good& Good	77.50%
02	Syllabus is need based	30.00%	52.50%	17.50%	0.00%	0.00%	Very Good& Good	82.50%
03	Aims objectives of the syllabi are well defined and clear to the teachers and students	45.00%	40.00%	15.00%	00.00%	0.00%	Very Good& Good	85.00%
04	Course content is followed by corresponding reference materials	30.00%	47.50%	20.00%	2.50%	0.00%	Very Good& Good	77.50%
05	Sufficient numbers of prescribed books are available in the	32.50%	40.00%	27.50%	00.00%	0.00%	Very Good& Good	72.50%

	Library							
06	The course/syllabus has good balance between theory and application	22.50%	50.00%	17.50%	7.50%	2.50%	Very Good& Good	72.50%
07	The course/syllabus made me interested in the subject area	50.00%	35.00%	15.00%	0.00%	0.00%	Very Good& Good	85.00%
08	Counselling and placement	52.50%	40.00%	7.50%	00.00%	0.00%	Very Good& Good	92.50%
09	The course/syllabus of this subject increased my knowledge and perspective in the subject area	50.00%	42.50%	25.00%	5.00%	2.50%	Very Good& Good	92.50%
10	The course/syllabus carries sufficient number of optional papers	25.00%	57.50%	15.00%	2.50%	0.00%	Very Good& Good	82.50%
11	The books prescribed/listed as reference materials are relevant updated and appropriate	20.00%	45.00%	25.00%	10.00%	0.00%	Very Good& Good	65.00%
12	Infrastructural facilities, such as teachers' room/crèche, class room, reading room and toilet	7.50%	27.50%	42.50%	17.50%	5.00%	Very Good& Good	35.00%
13	Canteen is available at the faculty level	7.50%	22.50%	40.00%	50.00%	05.00%	Very Good& Good	30.00%
14	I have the freedom to propose, modify, suggest and incorporate new topics in	2.50%	22.50%	32.50%	27.50%	15.00%	Very Good& Good	25.00%

Qus	Nature of Question						Scale of Opinion	% of Opinion
	the syllabus							
15	I have the freedom to adopt new techniques/ strategies of teaching such as seminar presentations, group discussions and learners participations	45.00%	37.50%	17.50%	0.00%	0.00%	Very Good& Good	82.00%
16	The environment in the department is conducive to teaching and research	35.00%	47.50%	15.00%	2.50%	0.00% %	Very Good& Good	82.50%
17	The administration is teacher friendly	42.50%	30.00%	27.50%	0.00%	0.00%	Very Good& Good	72.50%
18	The college provide adequate and smooth support for projects and research facilities	40.00%	32.50%	30.00%	7.50%	0.00%	Very Good& Good	72.50%
19	The college provides adequate funding and support to faculty members for upgrading their skills and qualifications	50.00%	30.00%	27.50%	15.00%	2.50%	Very Good& Good	80.00%
20	Provisions for professional development are non-discriminatory	35.00%	35.00%	25.00%	5.00%	0.00%	Very Good& Good	70.00%
		Average rating						71.73%

Tabular Analysis of Alumni Feedback Response

Qus.	Nature of Question	Opinions of Answer in Percentage					Scale of Opinion	% of Opinio

No.		Very Good	Good	Satisfactory	Poor	Very Poor		n
01	Admission procedure	51.17%	41.37%	06.89%	0.00%	0.00%	Very Good& Good	92.54%
02	Fee Structure	34.48%	48.27%	13.79%	03.44%	0.00%	Very Good& Good	82.75%
03	Infrastructure and Lab facilities provided	37.93%	41.37%	17.24%	03.44%	0.00%	Very Good&Good	79.30%
04	Quality of teaching and support materials	48.27%	48.27%	03.44%	0.00%	0.00%	Very Good& Good	96.54%
05	Additional skill acquired apart from regular degree	17.24%	48.27%	31.03%	03.44%	0.00%	Very Good& Good	65.51%
06	Library, Seminar hall, Reading room, computer facilities	44.82%	37.93%	10.34%	06.89%	0.00%	Very Good& Good	82.75%
07	Support from administrative staff	37.93%	34.48%	27.58%	0.00%	0.00%	Very Good& Good	72.41%
08	Counselling and placement	20.68%	37.93%	31.03%	03.44%	0.00%	Very Good& Good	58.61%
09	Extracurricular activities by the college for overall development	31.03%	31.03%	31.03%	06.89%	0.00%	Very Good& Good	62.06%
10	Activities organised by the college for overall development	34.48%	55.17%	10.34%	0.00%	0.00%	Very Good& Good	89.65%
11	Handling of grievances (complaints)	17.24%	44.82%	34.48%	03.44%	0.00%	Very Good& Good	62.06%
12	Significance of the course that you learnt in relation to current job	27.58%	55.17%	17.24%	0.00%	0.00%	Very Good& Good	82.75%
13	Alumni Association/Network of old friends	17.24%	62.06%	06.89%	06.89%	03.44%	Very Good& Good	79.30%
14	Learning experience in terms of their relevance to the	41.37%	51.17%	03.44%	03.44%	0.00%	Very Good& Good	92.54%

14	Learning experience in terms of their relevance to the real life application	41.37%	51.17%	03.44%	03.44%	0.00%	Very Good& Good	92.54%
15	Overall rating of the college	55.17%	44.82%	0.00%	0.00%	0.00%	Very Good& Good	99.99%
		Average rating						79.92%

Suggestion of Feedback Committee:

1. The college should introduce more Add on certificates course every year.
2. The college need to increase more books in the library to cope up with the latest CBCS curriculum.
3. The college should construct more ICT enabled classroom.
4. The counselling and placement cell should be more vibrant to cater the needs of students.
5. Alumni Association need to be government registered.
6. Boys' hostel needs to be constructed for the male students coming from distant areas.
7. Canteen facilities should be increased for the convenience of teachers and students.
8. Vocational courses or Job oriented courses should be introduced in the curriculum.
9. Sport facilities need to be improved. Indoor stadium should be constructed in the institution.
10. Gymnasium facilities need to be improved.
11. Lack of internet facility in the Library is noticed. Internet facilities for students need to be improved.
12. The respective teachers should be encouraged to undertake innovative research projects. The feedback committee has provided a few suggestions to the administration of the college to implement these in the near future for overall development of academic ambience of the institute.

Feedback Committee:

Chairperson: Dr. Litool Boruah, Principal, N. N. Saikia College, Titabar

Convenor: Dr. Nirmal Jyoti Konwar

Members: Dr. Nazim Forid Islam

Dr. Bornali Saikia
Dr. Devopratim Hazarika

30.12.21
(Dr. Litool Baruah)
Principal
N.N.Saikia College
Titabar